

EMS10, EMS20 and EMS50

10, 20 and 50-Button Emergency Microphone Stations



EMS50 SHOWN AS EXAMPLE (see other variants on page 4) EMS50 = EMS20 + EMX30 EXPANSION UNIT EMS10 = EMS10 - RIGHT-HAND BUTTON BOARD

Installation Guide

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	This equipme	nt is designed and manufactured to conform to the following EC standards:
t	EMC:	EN 55103-1/E1-E5 + A1, EN 55103-2/E5, EN 50130-4, EN 50121-4, EN 61000-6-3 + A1, EN 61000-6-4 + A1, EN 55022/B, ENV 50204
	Safety:	EN 60065 + A12
		Pollution degree 2
	Voice Alarm:	When installed in a Voice Alarm system designed in accordance with the ASL Rack Mount Voice Alarm Systems EN 54 & ISO 7240 System Design Guide (T-0667-0016) and configured as described in its user documentation, this equipment meets the requirement of EN 54-16, ISO 7240-16 and BS 5839-8.
	Failure to use warranty.	the equipment in the manner described in the product literature will invalidate the

A 'Declaration of Conformity' statement to the above standards is available on request.



This product must be disposed of in accordance with the WEEE directive.

Contents

1	Technical Specification Summary	3
2	Front Panel Indicators and Controls	5
3	Installation	8
4	Connections	. 21
5	Mechanical Dimensions	. 24
6	Safety and Precautions	. 26

Additional User Documentation:

- 1. ASL Rack Mount Voice Alarm Systems EN 54 & ISO 7240 System Design Guide (T-0667-0016)
- 2. Additional reference information are available from the ASL's website at www.asl-control.co.uk

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1 Technical Specification Summary

Supply Voltage Range	
Current Consumption (minimum at 24 V DC supply	- all LEDs off, LCD display backlight off and sounder off)
EMS10	
EMS20	
EMS50	
Current Consumption (maximum at 24 V DC supply	i - all LEDs on, LCD display backlight on and sounder on) ²
EMS10	
EMS20	
EMS50	
Emergency Microphone	EN 54-16, ISO 7240-16 and BS 5839-8 compliant
Microphone	fist with built-in PTT button
LED Indicators	Power / Voice Alarm / System fault / Fault / Speak Now
LCD Display	128 x 64 pixels / 58 mm x 29 mm view area / English text
Control Buttons	capacitive touch buttons
Navigation Wheel	LCD display navigation and selection / fault clearing
Menu Controls	LCD display mode selection / fault acknowledgement
Function Buttons (zone selection or other function)	mechanical push-buttons
EMS10	
EMS20	
EMS50	
Speaker	built-in speaker for fault indication
ASL PA/VA System Connections ³	for 2 hosts
2 x micro	phone interfaces (RJ45) and 1 x auxiliary microphone interface (RJ45)
Audio Output	analogue audio / balanced / 0 dBu nominal / 220 Ω
Surveillance Tone	
Microphone Control Data	EIA RS485 / 19200 baud
Hardware Bypass Interface ⁴	Push-To-Talk switch and Speak Now LED
IP Connection ⁵	1 x 100BASE-T Ethernet (RJ45)
Audio Output	VolP audio
Control Data	microphone and IP network connection
Others	firmware upgrade and microphone configuration
Facilitian ⁶	
Facilities	10 manages of 40 seconds each (minimum) on a misro SD pard
Custom Languago	stored on a micro SD card
Store and Forward	appourpoment of up to 60 accords
	announcement of up to bo seconds
Format / Colour	wall mounting metal box / red RAL3020
Dimensions (H x W x D) / Weight	
EMS10 and EMS20	402.4 mm x 344 mm x 95 mm / 6 kg
EMS50	
Cable Entry Knock-outs	20 mm \varnothing (also used for interconnection of the EMS50 back boxes)
Mounting Holes	
Temperature (storage and operating)	–20 °C to +55 °C (storage) / –10 °C to +55 °C (operation)
Humidity Range	
Ingress Protection	IP30

¹ PoE (Power over Ethernet) does not provide EN 54-16, ISO 7240-16 or BS 5839-8 compliance

² Maximum current consumption with fault sounder set to default level. Additional 40 mA if fault sounder is set to maximum level

³ ASL PA/VA systems (refer to ASL for connectivity and software compatibility details): VAR4/12/20, VAR8, VAR8-ACU, and VIPEDIA-12

⁴ Hardware bypass is only provided on inputs 1 and 2 of ASL Voice Alarm Routers. If connected to any Router other input, the EMS will operate normally, but without this function

⁵ IP interface does not provide EN 54-16, ISO 7240-16 or BS 5839-8 compliance at the time of publication of this Installation Guide. Note that Ethernet connectivity is enabled for the EMSxx-IP variants with an additional IP licence

⁶ Refer to ASL for availability

Variants – Ordering Code

		EMS	10	-	IP
	· · · · ·				
	Microphone series:				
EMS	Emergency Microphone Station				
	Number of microphone buttons:				
10	10 buttons				
20	20 buttons				
50	50 buttons				
	Additional features:				
	Analogue interfaces				
IP	Analogue and IP interfaces				
EC	Door fitted with swing lock with a euro-cylinder				
	* EC variant is not available for EMS50				

EMS10 / EMS10-IP

EMS10-EC





EMS20 / EMS20-IP













Provides additional 30 buttons.

6 Function Button Identification Label (under plastic cover)

Main User Interface



¹ Refer to the specific documentation for other indication modes

² The available functions depend on the PA/VA system that hosts the microphone

Item	Indicator/C	ontrol	Description
1	0	Power On LED (green)	Lit if the unit is receiving DC power.
2	/ ∱+	Voice Alarm LED (red)	Lit to indicate that a Voice Alarm condition is present in the PA/VA system.
			Lit to indicate that a system fault has been detected in the PA/VA system. This requires immediate action as part(s) of the system used for emergency functions may have been affected. A system fault will always cause the "fault" LED to be lit as well.
3	SYSTEM	System Fault LED (yellow)	A system fault is triggered by a failure of any processor or memory, critical to the Voice Alarm system, including those of the EMS itself. A communication fault between the connected PA/VA System and any equipment or device that has been configured at the PA/VA System and that is critical to Voice Alarm functions will also trigger a system fault.
			Note that this does not indicate that the EMS or the system is not operational, but it indicates that it may not be fully operational. A system fault will be present, for example, if a communication error between the EMS and the PA/VA System has been detected. An all-call announcement from the EMS is still possible in the presence of a communication error.
			Lit to indicate that a fault has been detected in the PA/VA system.
4		Fault LED (yellow)	Note that this does not indicate that the EMS or the system is not operational, but it indicates that it may not be fully operational. A fault may be present with a fully operational system, for example, if an amplifier has failed but has been automatically replaced by a standby amplifier.
5	LCD display	,	Backlit transflective graphic display for information, configuration and operation.
6	1	Menu selection button	Toggles between fault and operation menus. Accepts all current faults reported at the connected PA/VA System, steadies the flashing "fault" LED indication, and turns off the audible alarm until a new fault condition occurs.
			Navigation controls: up (\blacktriangle), right (\blacktriangleright), down (\triangledown) and left (\triangleleft)
			Selection control:
			 Touches in the centre are interpreted as "select" East monu scrolling: clockwise or anti-clockwise strokes
7		 ↓ Navigation wheel 	 Past menu scrolling. clockwise of anti-clockwise strokes In the Fault menu, touching in the centre clears all faults reported at the connected PA/VA System and sets all connected equipment to the "no faults" state, which also cancels any amplifier changeovers in effect. Any persistent faults will be reported again on the next monitoring cycle.
8	$\bigcirc \emptyset$	Speak Now LED (blue)	When the PTT button is pressed and the chime (if programmed at the ASL PA/VA system) has finished, the Speak Now LEDs illuminate to indicate that the announcement can be made. Any attempt to make an announcement prior to this indicator illuminating will fail.
9	Ø	Menu selection button	Toggles between configuration and operation menus.
10		LED bargraph (blue)	Speech level indication with target level marking (\checkmark).

3 Installation

3.1 Main Components

Figure 1 Main components – EMS50 Emergency Microphone Station



3.2 Equipment and Tools

- The EMS10 or EMS20 unit
- The EMX30 unit (if an EMS50 is used)
- Suitable cable glands/conduit fixings (20 mm diameter cable entry knock-outs provided), preferably with cable screen earthing facilities
- A small flat bladed screwdriver (3.5 mm)
- A Pozidriv screwdriver (No. 1)
- Suitable wire cutters, strippers and cable ferrules
- Suitable fixings and tools for wall mounting (fixing hole diameter 9 mm)
- Sealant
- Completed slip-in button identification labels (from paper sheet supplied or from the Microsoft Word® template available from ASL)

Connection	Signals	Cable Description	Туре
Router	Audio	1 x 2-core, twisted, screened, 1.0 mm	Low Smoke and Fume (LSF)
Connection	Microphone data	1 x 2- core, twisted, screened, 1.0 mm	Fire rated cable (e.g. Pirelli FP200)
	Power supply 1 x 2-core, twisted, screened, 1.0 mm		standard CAT5 cable can be used
Auxiliary Router	Hardwired PTT	1 x 2-core, twisted, screened, 1.0 mm	Low Smoke and Fume (LSF)
Connection	Speak Now	1 x 1-core, twisted, screened, 1.0 mm	Fire rated cable (e.g. Pirelli FP200) Fire resistant equivalents of standard CAT5 cable can be used
Ethernet Connection	Ethernet and PoE	LAN cable	Fire resistant equivalents of standard CAT5 cable for emergency microphone applications
(1) 4 (2) F (1) R (2) E (1) R (2) E (1) R (3) Ir (1) R (1) R	All cable ends to be fitted with suitable bootlace for connection to the Break-Out Adaptor (BOA) For EMC compliance: • Screened cables must be used where specified • All field cable screens must be connected to the back box • All screen tails must be less than 3 cm Refer to BS7671 (Requirements for Electrical Installations) or other appropriate local standards for guidelines on maximum potential cable lengths given the actual installation parameters. Emergency Microphones must have dual power supply: one supply connected to ROUTER 1 port and the second supply to ROUTER 2 port. In applications where cables are directly connected to the RJ45 connectors located on the back of the front panel, note that RJ45 plugs with excessively bulky rubber boot will not fit these connectors. The maximum rubber boot dimension is shown below.		

3.3 External Cabling

3.4 Recommended Installation Procedure

Please read and observe the safety information guidelines available on the product and in Section "6 Safety and Precautions" (page 26) prior to installation. Failure to follow these guidelines may cause personal injury and/or damage to the equipment.

3.4.1 EMS10 and EMS20 Installation Procedure

1. Open the EMS door using the key provided.

1

2. Remove the EMS front panel assembly; see Figure 2 (page 10).

- Figure 2 Flying and patch leads connection points
- 1) Undo 5 x M3 screws (Pan Head Pozidriv, 6 mm length).
- 2) Unplug the flying lead from the bracket located on the inner wall of the back box and the patch leads from the RJ45 connectors on the Break-Out Adaptor (BOA).

(INTERNAL WIRING NOT SHOWN FOR CLARITY)

- 3. Store the front panel assembly and fixing screws safely.
- 4. Choose the required cable entry point or points on the EMS, and remove the appropriate knock-outs at the chosen positions; see Figure 13 (page 25) for cable entry point positions.
- **5.** Prepare the mounting holes and mount the back box to the wall using appropriate fixings; see Figure 13 (page 25) for mounting hole positions.



1

Mount the EMS microphone at eye height for best viewing angle of the LCD display.

- **6.** Take the EMS front panel assembly and configure the microphone as required; see Figure 9 (page 17). If used, insert the micro-SD card into the card holder.
- 7. Connect the field cabling to the screw-in terminals on the Break-Out Adaptor (BOA) that is secured to the EMS back box.

Refer to Section "4 Connections" (page 21) for details.

For EMC compliance ensure that:

- All field cabling screens are connected to the back box. This should be via one of the SCREEN screw-in terminals provided on the Break-Out Adaptor.
- All cable tails are less than 3 cm.

- 8. Ensure all swarf is removed from the enclosure.
- 9. Re-install the EMS front panel assembly.
 - **a.** Plug the flying lead to the bracket located on the inner wall of the EMS back box and the patch leads to the appropriate RJ45 connectors on the Break-Out Adaptor (BOA); see Figure 2 (page 10).

The patch leads and RJ45 connectors are colour-coded for easy installation.

- **b.** Fix the EMS front panel assembly using 5 x M3 screws (Pan Head Pozidriv, 6 mm length) ensuring that no leads are trapped between the front panel and the back box.
- 10. Insert the completed button identification label into the label slot; see Figure 3 (page 11).

The button identification label can be produced from the paper sheet supplied or from the Microsoft Word® template available from ASL.

Figure 3 Fitting the zone identification label



- **11.** Power the unit on from the central equipment rack or PoE.
- 12. Commission the microphone.
- **13.** Close and lock the door using the key provided.

3.4.2 EMS50 Installation Procedure

- 1. Open the EMS20 and EMX30 door using the key provided.
- 2. Remove the EMS20 front panel assembly; see Figure 4 (page 12).
 - Figure 4 Flying and patch leads connection points



- 1) Undo 5 x M3 screws (Pan Head Pozidriv, 6 mm length).
- 2) Unplug the flying lead from the bracket located on the inner wall of the back box and the patch leads from the RJ45 connectors on the Break-Out Adaptor (BOA).

(INTERNAL WIRING NOT SHOWN FOR CLARITY)

- 3. Remove the EMX30 front panel assembly.
 - a. Undo 4 x M3 screws (Pan Head Pozidriv, 6 mm length).
 - **b.** Slide to front panel to the right, lift the left side, and then remove the front panel assembly.
- 4. Store the front panel assemblies and fixing screws safely.
- 5. Remove the required knock-outs.
 - **a.** Remove the bottom leftmost knock-out on the EMS20 back box and the top leftmost knock-out on the EMX30 back box. These knock-outs are used for interconnecting the back boxes; see Figure 5 (page 13).
 - **b.** Choose the required cable entry point or points on the EMS, and remove the appropriate knock-outs at the chosen positions; see Figure 13 (page 25) for cable entry point positions. The cable entry points would normally be on the EMS20 back box.
- 6. Prepare the mounting holes and mount the EMS20 back box to the wall using appropriate fixings; see Figure 13 (page 25) for mounting hole positions.



Mount the EMS microphone at eye height for best viewing angle of the LCD display.

7. Loosely join the EMS20 back box to the EMX30 back box using the metal coupler and bushes supplied; see Figure 5 (page 13).

8. Secure the EMX30 back box to the wall using appropriate fixings and tighten the bushes at both ends of the metal coupler.

Figure 5 EMS20 and EMX30 back boxes



9. Take the EMS20 front panel assembly and configure the microphone as required; see Figure 9 (page 17).

If used, insert the micro-SD card into the card holder.

10. Connect the field cabling to the screw-in terminals on the Break-Out Adaptor (BOA) that is secured to the EMS20 back box.

Refer to Section "4 Connections" (page 21) for details.



11. Ensure all swarf is removed from the enclosure(s).

- **12.** Re-install the EMX30 front panel assembly.
 - **a.** Carefully roll the ribbon cable supplied with the EMX30 into a spiral and pass it pass through the coupler up to the EMS20 back box; see Figure 6 (page 14).
 - **b.** Unroll the ribbon cable and connect one end to the rightmost header on the rear side of the EMX30 front panel assembly; see Figure 6 (page 14).
 - **c.** Fix the EMSX30 front panel assembly using 4 x M3 screws (Pan Head Pozidriv, 6 mm length) ensuring that the ribbon cable is not trapped between the front panel and the back box.

Figure 6 Fitting the EMX30 front panel



d. Take the EMS20 front panel assembly and connect the expansion ribbon cable; see Figure 7 (page 15).

Figure 7 Connecting the expansion ribbon cable to the EMS20 front panel assembly



- **13.** Re-install the EMS20 front panel assembly.
 - **a.** Plug the flying lead to the bracket located on the inner wall of the EMS back box and the patch leads to the appropriate RJ45 connectors on the Break-Out Adaptor (BOA); see Figure 6 (page 14).

The patch leads and RJ45 connectors are colour-coded for easy installation.

- **b.** Fix the EMS front panel assembly using 5 x M3 screws (Pan Head Pozidriv, 6 mm length) ensuring that no leads are trapped between the front panel and the back box.
- 14. Insert the completed button identification label into the label slot; see Figure 8 (page 16).

The button identification label can be produced from the paper sheet supplied or from the Microsoft Word® template available from ASL.

Figure 8 Fitting the zone identification label

- Remove the label protection cover by pressing in on the plastic clip and lifting the cover off.
 Fit the zone identification label into the slot.
 Fit the label protection cover back in place.
- **15.** Power the unit on from the central equipment rack or PoE.
- **16.** Commission the microphone.
- **17.** Close and lock the door using the key provided.

3.4.3 Microphone Settings

Figure 9Configuring the microphone



(REAR VIEW)

3.5 Retrofitting the Door Lock

 (\mathbf{i})

The lock on the EMS door may be retrofitted with a swing lock with a euro-cylinder as described below.

1) The EMS will turn into EMSxx-EC once the door lock is retrofitted with the swing lock specified below.

2) At the time of publication of this Installation Guide, the EMX30 cannot be retrofitted with a swing lock with a euro-cylinder

The following parts MUST be used:

- 1) Swing lock from Camlock Systems Ltd¹ with or without eurocylinder:
 - PN 001-2-00-94: lock supplied with 4 mm reverse cam (14.5 mm grip), no euro-cylinder fitted
 - PN 001-2-01-94: lock supplied with 4 mm reverse cam (14.5 mm grip), with keyed alike euro-cylinder
 - PN 001-2-02-94: lock supplied with 4 mm reverse cam (14.5 mm grip), with random keyed euro-cylinder
- If you choose to fit your own euro-cylinder, it must have the dimensions specified below.



 Screw used to secure the cylinder to the lock: M5 countersunk screw with 16 mm length including the countersunk.

Tool Requirement:

EURO-CYLINDER

cylinder)

- Tools suitable for cutting a 45.5 mm hole in 1.5 mm mild steel, e.g. "Q-Max" type hole punch
- AF spanners
- Flat bladed screwdrivers (medium and large)
- Pozidriv screwdriver (No. 1)

(The front cover has been removed to show the euro-

- Deburring tool
- Masking tape

¹ Camlock Systems Ltd 3 Park View Compton Industrial Estate Eastbourne – East Sussex – BN23 6QE – UK

Instructions to retrofit the door lock:

- 1. Open the EMS door using the key provided.
- 2. Remove the door by undoing 4 x M3 screws (Countersunk Pozidriv, 6 mm length).
- 3. Remove the supplied lock by removing the cam and then undoing the locking nut.
- 4. Cut an extra hole (45.5 mm diameter) in the position shown below.



- 5. Take the swing lock and remove the cam, the locking nut and the cylinder cover if supplied fitted.
- 6. If the lock is supplied with a cylinder, then remove the cylinder.
- 7. Take the cylinder and check the position of the cylinder's latch.

When the key is in the LOCKED position, the cylinder's latch should be positioned as shown below. If required, adjust the position of the cylinder's latch.



- **8.** Carefully feed the swing lock through the lock holes on the door.
- **9.** Secure the swing lock to the door using the locking nut DO NOT OVERTIGHTEN.
- **10.** Re-fit the cam ensuring it is at 9 o'clock position when the lock handle is LOCKED.
- **11.** Insert the cylinder and secure it using a M5 screw.
- **12.** Re-fit the cylinder cover and tighten it.



13. Re-fit the door to the EMS back box using 4 x M3 screws (Countersunk Pozidriv, 6 mm length) provided.

14. Check the operation of the new lock.



EMS20-EC



4 Connections

Figure 10 Break-Out Adaptor (BOA) terminal allocation





Figure 11 Connections to the front panel RJ45 connectors

	ROUTER 1 – PORT 1			
Pair	RJ45 Pin	Signal	Description	
PAIR-1+	1	AUDIO +	Balanced audio output (+ve / 0 dBu nominal / 220 Ω)	
PAIR-1-	2	AUDIO -	Same as above, but -ve	
PAIR-2+	3	RS485 DXP	RS485 Data+ (19200 baud)	
PAIR-2-	6	RS485 DXN	Same as above, but Data-	
PAIR-3+	4	+ SUPPLY	+V supply input (15 to 40 V DC from equipment rack)	
PAIR-3-	5	+ SUPPLY	+V supply input (15 to 40 V DC from equipment rack)	
PAIR-4+	7	0V SUPPLY	0 V supply	
PAIR-4-	8	0V SUPPLY	0 V supply	
	PORT 1	is used for connection to	o a Router as standard	
\mathbf{U}	For EN	54-16, ISO 7240-16 or B	S 5839-8 compliance, the microphone must have dual power supply: one	
	supply c	supply connected to ROUTER 1 and the second supply to ROUTER 2		
	 DC pow 	DC power supply via Router (RTR) connections: see Figure 9 (page 17) for required link settings		

ROUTER 2 – PORT 2				
Pair	RJ45 Pin	Signal	Description	
PAIR-1+	1	AUDIO +	Balanced audio output (+ve / 0 dBu nominal / 220 Ω)	
PAIR-1-	2	AUDIO -	Same as above, but -ve	
PAIR-2+	3	RS485 DXP	RS485 Data+ (19200 baud)	
PAIR-2-	6	RS485 DXN	Same as above, but Data-	
PAIR-3+	4	+ SUPPLY	+V supply input (15 to 40 V DC from equipment rack)	
PAIR-3-	5	+ SUPPLY	+V supply input (15 to 40 V DC from equipment rack)	
PAIR-4+	7	0V SUPPLY	0 V supply	
PAIR-4-	8	0V SUPPLY	0 V supply	
í	 PORT 2 is used if the microphone is connected to both 'A' and 'B' Routers For EN 54-16, ISO 7240-16 or BS 5839-8 compliance, the microphone must have dual power supply: one supply connected to ROUTER 1 and the second supply to ROUTER 2 DC power supply via Router (RTR) connections: see Figure 9 (page 17) for required link settings 			

	RTR. AUX. – PORT 3				
Pair	RJ45 Pin	Signal	Description		
PAIR-1+	1	ROUTER2 PTT+	Push-To-Talk switch to Router 2 (internally fitted with 6k8/470 Ω resistors)		
PAIR-1-	2	ROUTER1 PTT+	Same as above, but to Router 1		
PAIR-2+	3	LISTEN IN +	Listen-in audio from Router (+ve / 0 dBu nominal / 10 k Ω)		
PAIR-2-	6	LISTEN IN -	Same as above Listen-in, but -ve		
PAIR-3+	4	ROUTER 1 S/NOW	Cathode of Speak Now indicators with built-in 2k2 Ω series resistor from Router 1 (anode is internally connected to 15-40 V supply)		
PAIR-3-	5	ROUTER 2 S/NOW	Same as above, but from Router 2		
PAIR-4+	7	PTT GND	ROUTER 1 or ROUTER 2 PTT: connection to 0 V or Router PTT-		
PAIR-4-	8	PTT GND	Same as above		
í	 Hardware bypass (PTT and SPEAK NOW) is provided on inputs 1 and 2 of ASL Voice Alarm Routers Routers with All Call LED connection: a pull up resistor (10 kΩ / 0.25 W) to +V supply is required in order to suppress the All Call LED fault 				

	ETHERNET – PORT 4				
Pair	RJ45 Pin	Signal	Description		
PAIR-1+	1	TRANSMIT +	100BASE-T Ethernet		
PAIR-1-	2	TRANSMIT -	100BASE-T Ethernet		
PAIR-2+	3	RECEIVE +	100BASE-T Ethernet		
PAIR-2-	6	RECEIVE -	100BASE-T Ethernet		
PAIR-3+	4	DC +	+V supply input (PoE: 42 – 57 V DC)		
PAIR-3-	5	DC +	+V supply input (PoE: 42 – 57 V DC)		
PAIR-4+	7	DC -	0 V supply		
PAIR-4-	8	DC -	0 V supply		
i	Etherne complia	t and PoE (Power over E nce	thernet) connections do not provide EN 54-16, ISO 7240-16 or BS 5839-8		
	PoE: see Figure 9 (page 17) for required link settings				

	USB PORT					
Pin No.	Signal		Description			
1	VBUS	TRANSMIT +	+V supply input			
2	D-	TRANSMIT -	Negative Data Channel			
3	D+	RECEIVE +	Positive Data Channel			
4	GND	RECEIVE -	Ground			

5 Mechanical Dimensions

Figure 12 EMS10 / EMS20 / EMS50 – Mechanical dimensions





Figure 13 EMS10 / EMS20 / EMS50 – Cable entry and fixing hole positions

6 Safety and Precautions

Observe all safety information both on the product and in this section.

Environmental

The temperature and humidity ranges shown in the specifications for this product must not be exceeded.

This equipment must not be installed in an area that is subject to a corrosive atmosphere, excessive moisture or may allow water or other liquids to come into contact with the unit or its external connections.

Electrical Safety



Ensure power supply cabling is adequately rated.

Always replace blown fuses in the supply to this equipment with the correct type and rating.

ESD Precautions

This product contains static-sensitive devices. Observe ESD precautions when handling the front panel assembly.

EMC

In the close proximity of some radio frequency transmitters, the signal to noise ratio of this product may be reduced. If this occurs, ensure adequate system RF earthing or re-locate the equipment or signal cables.

Unpacking and Handling

The equipment should be unpacked and inspected immediately on receipt. If damage has occurred please advise your carrier or supplier.



This equipment contains electronic devices that are sensitive to electrostatic discharge. Please take precautions to avoid damage to the electronics by static electricity.

It is advisable to retain the original equipment packing in the event that the equipment ever needs returning for service.

Ensure that the name and address of the Authorised Distributor from whom you purchased the unit is recorded on the "Service and Warranty" page of this manual for future reference.

Packing for Return for Repair



All electronics assemblies must be properly packed in ESD protective packing for transport, to prevent physical and ESD damage.

<u>!</u>

The filler material used for packing for return for repair must be antistatic or static dissipative, as this may come into contact with exposed connectors, wiring, or PCB assemblies. The use of nonconductive filler material may cause damage to the electronic assemblies reducing their operational life, or even destroying them.

Advice on packing the product for return can be provided by ASL.

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Service and Warranty

Name and Address of Authorised Distributor:

This product carries a full warranty. For full details of warranty and service agreements, please contact the Authorised Distributor who supplied the product to you.

Exclusions

The warranty does NOT cover:

- 1. Customer misuse, including incorrect installation.
- 2. Damage other than manufacturing defects.
- 3. Transit / Courier damage.
- 4. Incorrect voltage or power supply used.
- Incorrect input signal.
- 6. Abnormal environmental operating conditions.
- 7. Damage incurred by accident, fire, lightning or other hazard.
- 8. Modification to the unit or inexpert / attempted repair.
- 9. No fault found where no fault can be found after extensive testing, indicating user error or failure in ancillary equipment.
- 10. Electronic assemblies which are improperly packed when returned for repair or service.

Should any of the above apply, Application Solutions (Safety and Security) Limited reserves the right to raise any relevant charges to the customer.

Application Solutions (Safety and Security) Limited shall not be liable for any indirect, special or consequential loss or damage (including without limitation any loss of profits) arising from the use of this product or for any breach of this warranty.

In the interest of continual product development, Application Solutions (Safety and Security) Limited reserves the right to make changes to product specification without notice or liability.

