

## PRODUCT SHEET

# ALPHACOM XE - GATEWAY BETWEEN VOICE & SECURITY

**Communication is always a critical component for any type of business you run or service you provide. That is why we specialize in providing intelligent communication solutions in environments where a standard VoIP telephone cannot be used.**

### Our products address 3 key requirements:

- Dynamic noise is very common and can easily interfere with audio quality. How can you provide crystal-clear communication in these environments, where and when you need it, every time?
- How will this platform and its products behave on your network? Your technicians want a system that is versatile, scalable and easy to integrate with. Your network administrators want a system that is secure and stable.
- You want a platform that uses standard, open network protocols so you can use voice and audio as critical tool to work more efficiently and provide better services.

### The AlphaCom XE system addresses these requirements in a unique way.

AlphaCom is a platform **built for integration** on two levels. Using SIP technology and a wide range of hardware tools, the AlphaCom becomes the central point where all your communication systems meet.

In addition, it then allows you to integrate your unified communication platform with your overall Building Management or PSIM solution.

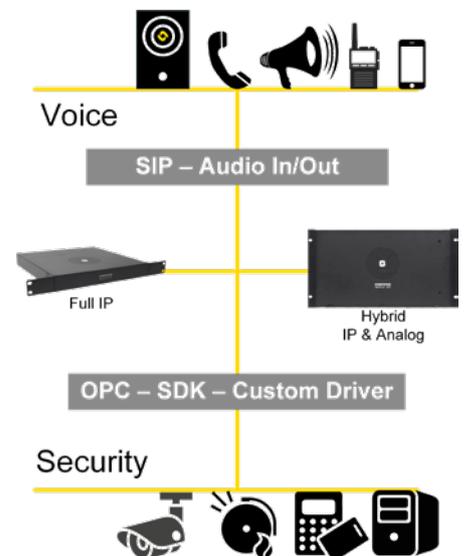
AlphaCom runs on secure **dedicated server** hardware with 1-to-1 backup capability. This makes it very reliable to run and cost efficient, as you do not depend on virtual server infrastructure and licensing costs.

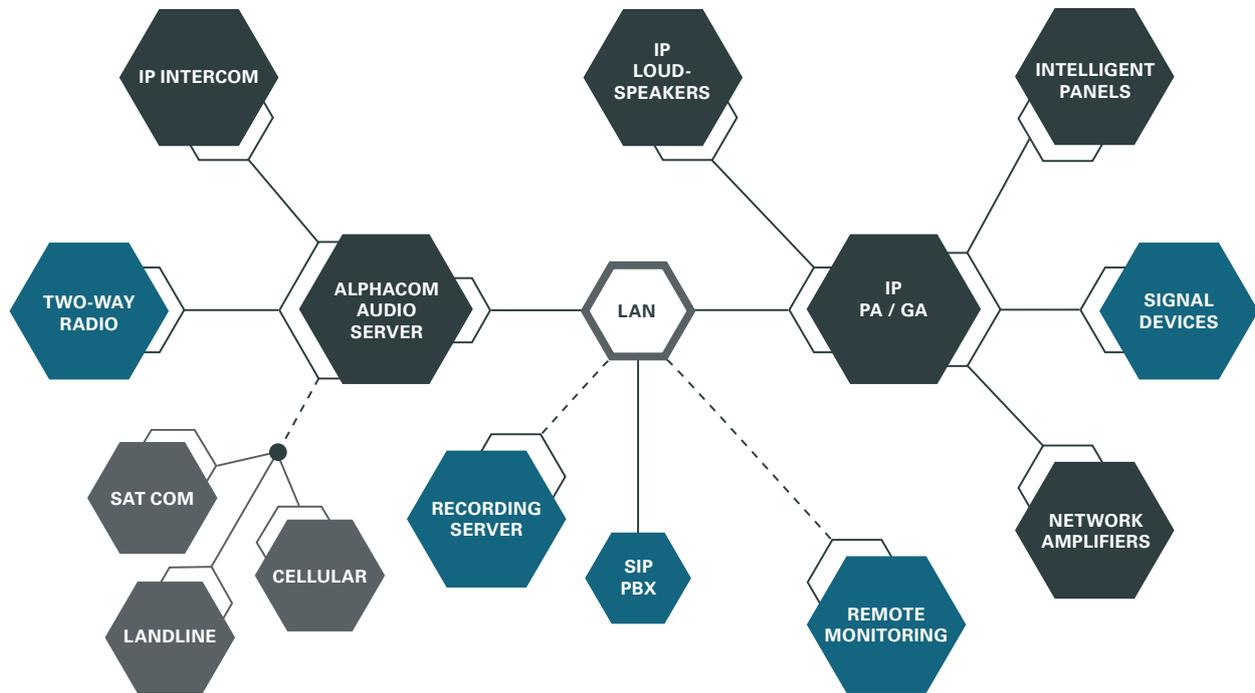
A **powerful event-handler** combined with OPC, SDK and custom driver support makes the AlphaCom platform one of the most integrable systems in the security industry.

Our wide range of VoIP end points, integrated with virtually any other voice technology, allows you to **hear, be heard and be understood**, every single time in virtually any environment.

### Key Features:

- Dedicated Server technology, where voice meets other platforms, often security applications
- A wide range of purpose-built Intercom and PA points available
- Supports open SIP protocol, to easily add (existing) SIP devices or software
- A wide range of Intercom features available and support for custom messages
- Advanced Public Address features such as paging, group call, re-call, and emergency notification
- Powerful event-handler to allow virtually any type of automation
- Integration using OPC, SDK, General Purpose IO, Relay with DTMF, and virtual scripting
- Can create large, enterprise-level communication networks of up to 254 AlphaCom Servers
- Uses SIP to network with other SIP/IPBX platforms and stream all in- and outgoing conversations to a recorder
- A single server supports up to 552 extensions





## Value to the customer

- Work more efficiently using fewer resources.
- Protect your investment by integrating your legacy hardware.
- Integrate HD Voice in even the most remote and demanding environments.
- Get a Highly Scalable system that grows with your needs.
- Use Voice and Audio as a critical tool in a fully 360-degree integrated security platform
- Get a highly secure platform with built-in Firewall, with full redundancy capabilities.
- Gain stable and durable technology that requires very little maintenance.

## AlphaCom XE Server System - [Learn more online](#)



**AlphaCom XE1**  
552 IP Extensions  
[More Info online](#)



**AlphaCom XE7**  
552 (IP) Extensions, of which  
36 can be analog 4-wire  
[More Info online](#)



**AlphaCom XE20**  
552 (IP) Extensions, of which  
102 can be analog 4-wire  
[More Info online](#)



**AlphaCom XE26**  
552 (IP) Extensions, of which  
138 can be analog 4-wire  
[More Info online](#)

## VINGTOR-STENTOFON by Zenitel

Communication is critical in all areas of business; therefore, our expertise is focused on providing intelligent communication solutions that allow you to hear, be heard and be understood, every time.

Zenitel systems interface with other security systems including CCTV, access control and alarm for a comprehensive security solution.

Our primary system offering is within Public Address, Intercom and Radio.

Our key markets include: Building Security, Public Safety, Transportation, Industrial Manufacturing, Energy and Maritime.

Zenitel systems provide high availability, scalability, reliability, maintainability and cyber defensibility. By reducing hardware to a minimum, and keeping the benefits of centralized server management, organizations have more flexibility in scale and performance.