

100964809x

Active Recording Interface

AlphaCom



Description

- ✓ SIP-based active recording
- ✓ Easy installation - just connect the recorder server over the IP network
- ✓ No dedicated AlphaCom hardware required - only license-based activation
- ✓ Records all terminal types which are connected to AlphaCom
- ✓ Records conversations, group/all calls and conference calls
- ✓ Compatible with AlphaCom E and XE

The AlphaCom Active Recording Interface is a licensed feature. When enabled, a SIP call session is set up for each conversation which needs to be recorded to a compatible Network Audio Recorder. The call session includes metadata about the parties in the conversation and the conversation type – conversation, group/all call, conference. This mode of operation allows for the Network Audio Recorder to be located anywhere in the IP network, and even to receive call recording data from multiple AlphaCom audio servers at the same time.

With the active recording mode described above, it is also possible to record conversations between analog stations in exactly the same way.

Stations that need to be recorded are selected in the AlphaCom audio server. The selection criteria are: Incoming Calls and Outgoing Calls for each station; Simplex and Duplex Conferences for each conference; All/Group Calls and AlphaNet Calls for each group. This allows for a very precise definition of each call type that is to be recorded and also limits the number of required licenses to a minimum. For instance, in a system with few master stations and many substations, the recording only needs to be selected for the master stations – incoming and outgoing – and licenses are then only required for the master stations.

Specifications

GENERAL

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|--------------------------------|---|
| Compatible recorders | Vingtor-Stentofon Recording Software, NICE, Cybertech |
| Redundant recorders | Supported |
| Simultaneous recordings | 16 (separate RTP streams)/21 (mixed RTP stream)/8 (transcoding required) per AlphaCom server |
| Recording interface | SIP (RFC 3261) |
| Recording format | G.711 (Narrowband voice) and G.722 (Wideband voice) |
| Compatible AlphaCom | AlphaCom E or AlphaCom XE servers with software version 11.2.3.0 or higher |
| Supported AlphaCom stations | Traditional intercom, IP Intercom, Analog telephones, IP telephones (SIP), IP- ARIO (PA and radio interface) |
| Supported call types | Two way conversations, Local group calls, Global group calls, Simplex conference , Duplex conference |