

A photograph showing several firefighters in dark blue uniforms with yellow reflective stripes and yellow helmets. They are gathered around a glass entrance of a building. One firefighter's jacket has "FIRE & RESCUE" written on the back. Another has "DFB" and "300 BAR" on their air tank. The building's glass reflects the word "Banking" and "citi".

# Zenitel Emergency Communication Solutions

**Integrated provider  
for all your Emergency  
communication needs**



# Reliable & intelligent communication in emergency situations

Facilities & communities are faced with the continual problem of vandalism, assault, and attacks, not just at night, but increasingly during the day. In addition to these security threats, businesses must be prepared to deal with a wide variety of other emergency situations, such as active shooters in the building, fire incidents, and adverse weather conditions such as earthquakes or flooding.



## Responding to an increased demand for active intervention:

A communication solution plays an important role in responding to an emergency situation. Even though existing camera systems can help to evaluate situations, there is a growing demand for communication solutions such as intercoms that enables security teams to take an active role to the situation.

## A modern-day emergency communication solutions brings:

- Two-way audio and video communication capability across facilities to mitigate and respond to security situations
- Ability to address and alert the public, staff, and visitors of an emergency
- Seamless integration with other systems that can inform about a developing situation with police, medical or fire departments



## Common customer needs and challenges with communication in emergency situations:

- ✓ Ability to see, hear and communicate in real-time with an individual in danger or other emergency situations
- ✓ Ability to offer communication/escalation possibilities for individuals who are in distress
- ✓ Having a reliable solution that can be trusted in all situations and environments
- ✓ Specs of a solution that can meet local and, where needed, international regulatory/building codes requirements
- ✓ Ability to meet the needs of individuals with disabilities



# Zenitel has a perfect Emergency Communication solution for you!

Zenitel's Emergency Communication solutions offer:



### Customization possibilities to meet your precise needs for security at entry points

- ✓ A wide range of audio IP kits, which can be used for to place intercoms at building entry points, to perfectly suit your needs
- ✓ The audio kits support advanced audio features and all modes of operation (ICX-AlphaCom, IC-EDGE, SIP), making making them extremely versatile in any operating environment



### Devices are built to last, even under extreme weather conditions

- ✓ Up to IP66 rated to withstand extreme weather conditions
- ✓ Up to IK10 rated for high resilience against misuse or damage
- ✓ High MTBF and system availability scores
- ✓ Zenitel offer a standard, two-year warranty on it's products



### Integration possibilities with most video management and access control systems that allow you to see and hear your building vicinity in real-time from a single terminal

- ✓ ONVIF compliance makes integration with third-party systems easy
- ✓ Easy to install
- ✓ Listen-in only feature allows you to view and hear silently
- ✓ A host of accessibility options with disability requirements in mind
- ✓ Help points with built-in hearing induction loop
- ✓ Assistive calling for visually impaired people with custom-designed front plate with braille and engraved symbols
- ✓ Easy integration with third-party hearing loop for PA and VA applications

## Featured products

### Emergency help points

Designed according to Disability Act requirements, our solutions for help points such as TCIS-C1, ECP-TD6 and more offer Braille, induction loop indicators and indicators for both visually and hearing-impaired people.

Featuring our exclusive Turbine technology, our solutions deliver amazing sound pressure levels with automatic volume adjustment.

Find out more [here](#)



## Featured segments

For further details on our Emergency Communication solutions, visit our website: [www.zenitel.com](http://www.zenitel.com)

Healthcare



Transportation



Education



# Zenitel solutions are universally recognized, with millions in use around the globe



Today, you can find Zenitel solutions across entry points at corporate offices, retail centers, warehouses, school, universities, hospitals, parking lots, highways, tunnels and many other industrial and high-security facilities.

Zenitel's solutions have earned a reputation of being high quality, intelligent and easy to integrate with all other safety & security systems, guaranteeing that customers and clients **can hear, be heard, and be understood, every time.**

Visit us at [www.zenitel.com](http://www.zenitel.com) to find out more or connect with our teams that are waiting to help you provide a solution to your communication challenge!

## Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organisations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.