



Stronger Together: Zenitel and Feenics by acre security

An ultra-secure, cloud-based access control and communications solution

Security teams need the ability to speak and to listen in order to accurately allow access to facilities and unmanned entry points.

Zenitel's ICX-AlphaCom integrates with Feenics Access Control Solutions and combines the security and resiliency of a cloud-hosted access control solution with the power of crystal-clear, bi-directional audio.

The result is:

- The ability to speak, listen, and record audio and video
- Optimized processes and improved response time with low maintenance
- Easy management of unmanned entrances, secure areas, and incoming emergency calls
- Immediate access to audio/video recordings
- The ability to interact with intercom stations, doors, and cameras all from a single, intuitive user interface
- A scalable solution that grows with the business and enables custom alarms and alert notifications
- Quick and easy installation and maintenance



An Integrated Platform For Amplified Business Intelligence

The Feenics Access Control Solutions and Zenitel product integration provides improved situational awareness by uniting real time live audio, video, and alarm monitoring. Operators now have information for faster, better, and more informed decisions when responding to alarm activity.

Key integration features include:



Easy Call Handling

Initiate, answer and cancel calls directly from the Feenics by acre security user interface.



Audit Trail

Zenitel intercom events are stored in the Feenics by acre security audit logs for reporting and investigation.



Integrated Audio and Video and Door Release

Quickly associate cameras with intercom stations and easily release the door.



Device Supervision

View real-time status of Zenitel stations from Feenics by acre security hardware tree and graphical maps.



Clear Communications

HD voice and noise cancellation enable clear conversation in any environment.



Quick and Easy Installation

Feenics by acre security auto discovers and populates Zenitel's devices.



Advanced Cybersecurity

Zenitel systems securely connect to Feenics cloud services for a cyber-hardened, unified solution.



Feenics by acre security Cloud-Based Access Control

Feenics by acre security is the industry's most secure and flexible cloud-based access control solution that can be accessed anywhere using a simple user interface. Feenics Access Control Solutions is scalable from one door to global enterprise environments. It provides the ultimate choice to manage security infrastructures, integrate third-party applications and reduce capital expenditure.

Feenics Access Control Solutions is available as a desktop app, web client, and mobile app and allows for the complete configuration, administration, and monitoring of your physical access control installation.

Always Include Audio

There are many security risks that cannot be identified when you can only see someone, and not hear them. Audio can detect voices, noises, or other sounds that are not within direct view of a video camera. Those sounds can be analyzed by a security team and action can be taken before the individual gets to a facility's entrance or doors.

Integrating audio with access control creates an intelligent and interactive system that allows for an informed response, by providing real-time situational awareness. Post event, it supports forensics and investigations to mitigate future security incidents.



Zenitel's ICX-AlphaCom Communication Platform

ICX-AlphaCom

Zenitel's scalable, server-based platform enables advanced communication management, integrated with security applications.



Feenics by acre security System Integration Features

Features:	ICX-AlphaCom
Display list of stations in the system tree	✓
Display stations in the floor plans	✓
Intercom stations in floor plan will react to status changes: busy, in a call, online/offline	✓
Incoming Call requests displayed in the Feenics user interface	✓
Outgoing calls initiated from system tree or floor plan	✓
Associate cameras with intercom stations	✓
Video can be displayed on call request	✓
Associate doors with intercom stations	✓
Door release from the intercom icon in the floor plan	✓
Door release from intercom stations through digit press	✓
Play prerecorded messages when alarms are triggered	✓
Incoming calls generate events that are kept in the event history and shown during live monitoring	✓
Event reporting available: Stations connected/disconnected, station busy/in a call	✓
Feenics automatically imports all intercom stations configured in ICX-AlphaCom	✓
Additional licenses required	Required number of licenses in Feenics by acre security should be equal to the number of intercom stations. Zenitel ICX-AlphaCom license: API/OPC license 1002602306 or 1002602309, depending on the number of intercom stations.



Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.