



PRISON SECURITY
SOLUTIONS | 

A photograph of a man in an orange jumpsuit talking on a white mobile phone. In the background, a woman in a dark uniform has her hands raised in a gesture of surrender or compliance. The scene is set in what appears to be a prison or secure facility.

Enhance Prison Security
with Critical Communication
Solutions

PROTECT STAFF AND INMATES

MAINTAIN ORDER WITH ZENITEL

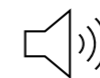
Zenitel's critical communication solutions for prisons add value to your video-based security system by helping guards to act on what they hear and see. Empower your staff to work efficiently to protect life and facilities with our unified communication solutions.

Zenitel helps you communicate when it matters most.



From Reactive to Proactive Security

Non-pervasive surveillance is essential to security in prisons and correctional facilities. Zenitel's intercoms and IP speakers, coupled with smart analytics such as sound detection and scream alarms, provide surveillance and awareness for better protection of staff and inmates.



Empower Your Staff

Empower your prison staff by adding interactivity through Talkback and Ambient Listening functions to your Public Address broadcast, enabling prison staff to act in real time and with clear communication, in all types of environments and situations.



Enhance Situational Awareness

Seeing and hearing in prison facilities is crucial in safeguarding inmates and staff. By embracing open standards such as SIP and ONVIF, Zenitel simplifies integration by bringing critical communication into your security mix. Our pre-integrated solutions with industry-leading security providers such as video management and access control helps you secure prison facilities faster and cost-effectively.



Durable Equipment for Peace of Mind

Zenitel delivers a diverse portfolio of compact and robust audio solutions that are ideal for any correctional facility. High ratings of water and dust protection allow units to be placed in high-risk settings and operate in severe weather, offering a reliable investment and peace of mind.

“Today’s prisons require a reliable audio system that can be **fully integrated with other security platforms.**”

“Critical Communication Solutions for complete **Prison Security, Inside and Out.**”

Reliable and efficient communication solutions are essential for maintaining security and improving operations at correctional facilities, detention centres, and other prison settings.

Zenitel's intercoms and IP speakers provide clear and dependable communication across your entire facility.



Non-Pervasive Surveillance
IP Speakers provide ambient listening to monitor inmates and enable guards to act in real time and with clear communication.



Real-Time Emergency Communication
Automatic call set-up from cell intercoms using scream alarms allows staff to reach out to prisoners and help protect them from self-harm.



Swift Security Response
Rapid and proactive response to security violations in communal areas with IP speakers with superior audio quality.



Single Point of Control for better Security and Safety
Manage all your communication needs from a single terminal and for dispatching live warning, pre-recorded messages and for two-way communication.



Limit Access and Control Movements
HD video intercoms help with visual and aural identification for the seamless control of movement through doors and gates.



Secure Visitor Management
IP Hotline stations provide non-contact communication for inmates to connect with friends and family.

“Ensuring Security **When It Matters Most.**”



IP Speakers for interactive and immediate response

Empower your prison staff by adding interactivity through Talkback and Ambient Listening functions.

The inclusion of ONVIF support and SIP operation mode enables you to integrate our IP speakers into third-party video management systems, so you can respond quickly and effectively to what you see and hear.



Door entry intercoms for controlling movement

Positive visual and aural user identification with HD video and audio door entry intercoms.

The option to add card readers from leading manufacturers such as HID and Elatec gives you the freedom and flexibility to design the system you need.



Vandal-Resistant Intercom for tough environments

Our intercoms deliver unparalleled audio quality and are built to last longer, ready to face any challenging environment.

In a correctional facility where conflict and self-harm are common, the anti-ligature design and piezo button with no moving parts makes it highly durable and increases the station's resistance to damage.



Centralised communication for better safety and security

With out-of-the box integration to other security systems, manage and control all your security assets, including audio, from a single point.

Manage all your communication needs from a single terminal to dispatch live warnings, pre-recorded messages and enable two-way communication.



Non-Contact Interaction

Automatic call set-up and 'talk-through-glass' functionality connects inmates with loved ones.

With intercoms in visitor areas and booths featuring remote set up and teardown, supervisors can monitor, control, and record conversations, enhancing safety and security for everyone.



Critical Communication Gateway for safety and security

ICX-AlphaCom seamlessly integrates with market-leading prison surveillance, access control, and communication systems.

Deliver advanced intercom functionality such as the ability to prerecord messages on your server for emergency communication and record intercom calls at any connected station.

“Thoughtfully designed, highly durable, superior quality audio products for your prison security needs.”



Peace of mind with **proven and trusted communication solutions.**

With more than 125 years of experience, Zenitel is an expert in creating robust and reliable products and solutions.

Zenitel is trusted by prison operators worldwide to ensure the safety and security of staff, inmates, and facilities and has deployed thousands of successful communication solutions across prisons and other correctional settings.

We have a proven track record of delivering on customer expectations and helping them to ensure the safety, security, and well-being of staff, inmates, visitors, and suppliers.

Cybersecurity to keep systems safe

Cybersecurity compliant

When developing products, Zenitel always meets stringent IT requirements for mission-critical systems. Our prison solutions are not only highly reliable and maintainable, but also provide defence from cyber threats and attacks.

**Learn more about
Zenitel's prison solutions**

zenitel.com/prison-communication-solutions