Release Bulletin

Release of Zenitel Connect software version 1.10.0

To: All Zenitel Offices & Partners 9 July 2026

Release of Zenitel Connect Pro software version 1.10.0

Zenitel is pleased to announce the release of Zenitel Connect Pro software 1.10.0. The following files packages are available:

- Zenitel_Connect_ICX510_1.10.0.swu – upgrade package for ICX-510
- Zenitel_Connect_VM_1.10.0.swu – upgrade package for a VMWare or VirtualBox VM
- Zenitel_Connect_VBox_1.10.0.zip – installation package for a VirtualBox VM
- Zenitel_Connect_VMware_1.10.0.zip – installation package for a VMware VM
- Zenitel_Connect_ICX_1.10.0-node-red.swu – installation package for ICX-510
- Zenitel_Connect_VM_1.10.0-node-red.swu – installation package for VM

Zenitel Connect Pro, devices and cyber security

Zenitel has a strong focus on cyber security by design. To further strengthen the security of a Zenitel Connect Pro based system Zenitel has made some major changes in the way Zenitel Connect Pro and to it connected Zenitel devices communicate and how those devices are configured.

Device integration credentials

ONVIF, RTSP and MJPG device credentials can now be set from Zenitel Connect Pro. Zenitel Connect Pro only sets these credentials once. It does not store them and will therefore not resend them either when there is a full device configuration update. The reason is that these are also likely to be set from a connected VMS. As Zenitel Connect Pro does not have knowledge of such an external configuration, there would be a risk that properly working systems would stop operating correctly after Zenitel Connect Pro sends a device configuration update.

Operation of devices in noisy areas

Operators have better control over the speech direction when communicating with users of devices installed in a noisy area. In addition, the audio level at the device in the noisy area will be boosted when the speech direction is from operator to that device.

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Zenitel Connect Essential

Zenitel Connect Essential is a license free version solution aimed at a market requiring smaller systems. Please see https://wiki.zenitel.com/wiki/Zenitel_Connect_Essential for detailed features and capabilities

The same as Zenitel Connect Pro, Zenitel Connect Essential runs on either an ICX-510 or a VM. Zenitel Connect Essential mode can be selected at commissioning. Alternatively, if the configuration is within Zenitel Connect Essential limits at the end of the free license period, the system will automatically continue to operate as Zenitel Connect Essential.

It is possible to move from Zenitel Connect Essential to Zenitel Connect Pro at any time by adding all for Zenitel Connect Pro appropriate licenses.

Compatibility with Turbine stations produced before 2018

TCIS, TKIS, TFIE, TFIX and TKIE devices produced before 2018 should not be upgraded to VS-IS 10.0.3.4. but to VS-IS 9.4.3.x. A solution for these devices will be available in a next release.

Compatibility with all other Zenitel

Zenitel Connect Pro v1.10.0 is backward compatible with device software v9.4.3.x. TCIS, TKIS, TFIE and TFIX devices produced in 2019 or later should be updated to VS-IS 10.0.3.4, all other devices (TCIV+, ZDD-1 and master stations) should be updated to VS-IS 10.0.3.2. This will provide the full cyber security benefits from this combined release.

Software upgrade of Zenitel Connect Pro and device software can be done in any order.

Upgrade from 1.9.x to 1.10.0

Depending on the hardware platform to be upgraded, select the file Zenitel_Connect_ICX510_1.10.0.swu or Zenitel_Connect_VM_1.10.0.swu and follow Software Update (Zenitel Connect Pro) - Zenitel Wiki

Availability / Download

Zenitel Connect Pro software version 1.10.0 is now available on Zenitel Wiki: https://wiki.zenitel.com. Click on the icons 'Release notes' and 'Downloads' for all relevant information and software images related to this release.

As software updates may be made available at any moment, it is always advisable to check for the latest available version on a regular basis. To be able to download software it is required to log in with a username and password. These can be obtained by clicking on the 'Download-icon' on the Zenitel wiki and following the instructions.

Your Feedback

If you have any questions related to this bulletin, please contact your local Zenitel sales representative. We look forward to further developing our cooperation in 2026 and are grateful for your continued business and support.

Zenitel Group

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